

Canon CR-55

DOUBLE-FEED PREVENTION ADJUSTMENT

----- USE ONLY IF NEEDED -----

Attention:

Your unit has been carefully adjusted to meet most conditions. However, the below adjustment may be needed based on your environment (humidity, temperature, etc.), and the documents (checks etc.) you are scanning.

1. Hook your finger around the open lever and swing-open the maintenance cover in order to expose the separation and feeder rollers and to be able to view the paper path.
2. Place two checks or check-stock paper together in the document tray (See Figure 2).

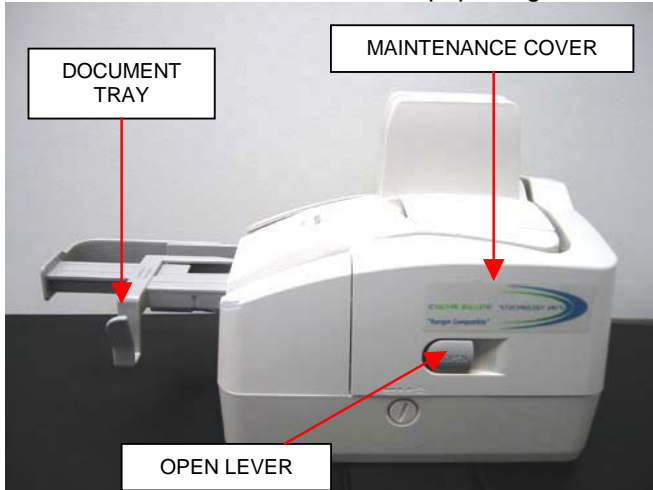


Figure 1

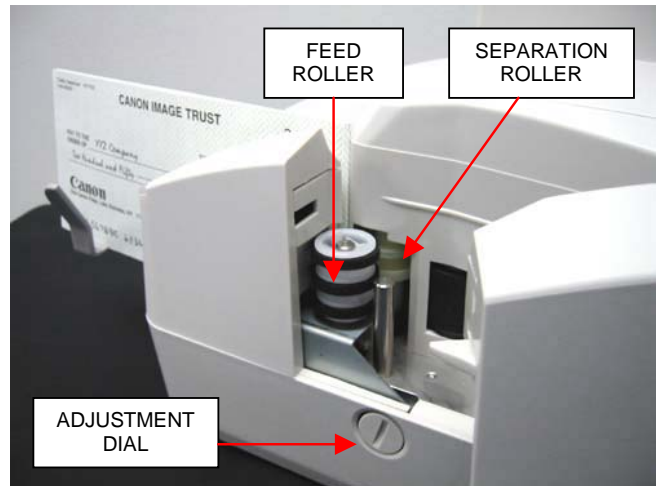


Figure 2

3. Slide the two sheets through between the feeder and separation rollers and stop as indicated (See Figure 3).
Note: If unable to slide two sheets through the gap between the feed and separation rollers, turn the adjustment dial counter-clockwise (left) until two sheets easily slide through the gap.
4. While in position gently remove one sheet.
5. While one sheet remains in place between the separation roller and feed roller, slowly turn the adjustment dial clockwise (right) while continuously attempting to slide the second sheet in front of remaining sheet (by pushing on the trailing edge of the sheet) back through the roller gap. Adjust until the second sheet does not feed back into the gap (See Figure 4).
Note: Turning the adjustment dial clockwise too much may damage the rollers.

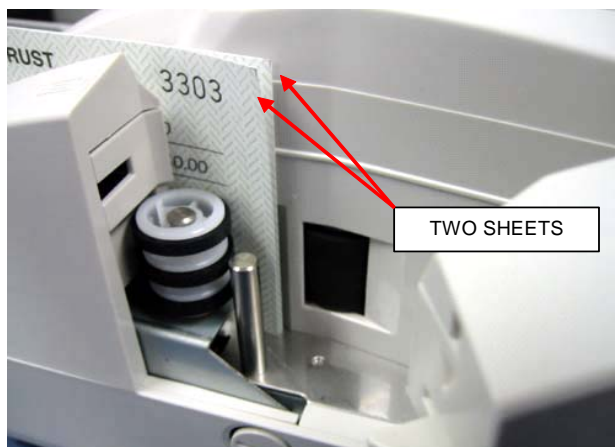


Figure 3

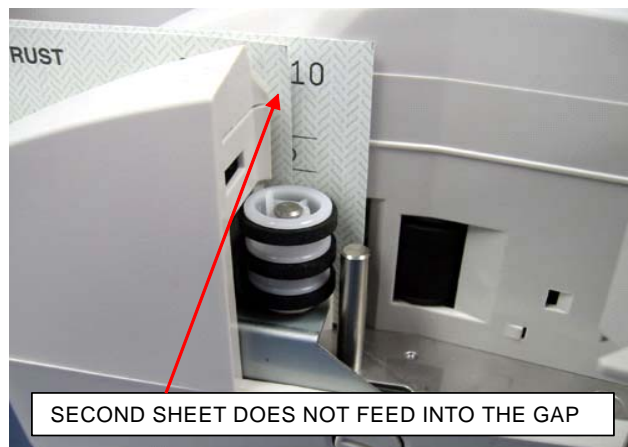


Figure 4

6. Remove the sheets from the paper path and close the maintenance cover.
7. Test to see the feeding performs correctly. If you still have a problem when starting to scan batches of checks, repeat steps 1 through 6.

If additional assistance is required please call **Canon** at 1-800-423-2366 (USA only) or 1-800-661-8930 (Canada only).